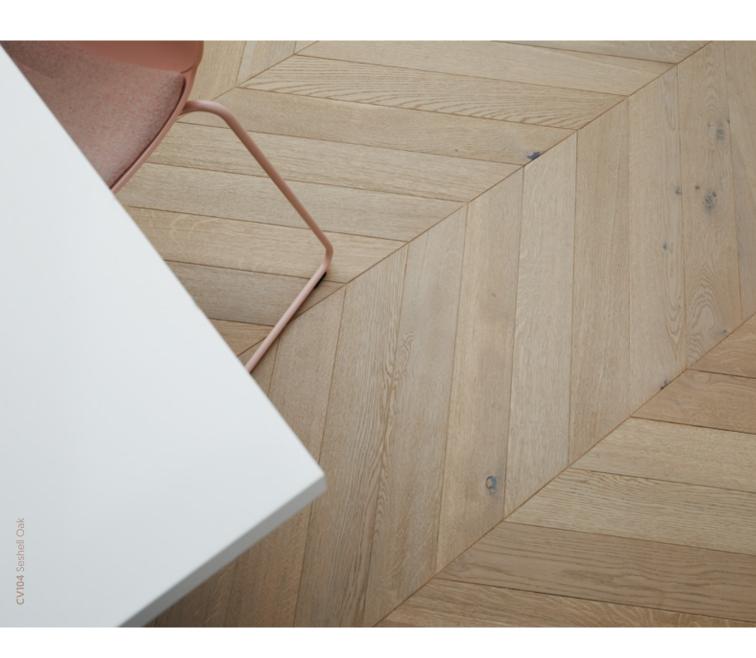


# bring nature inside



Find Your Perfect Wood Floor Spring 2021

## What's Inside?



**Introducing V4** Welcome to V4 Wood Flooring®



**Information** Choosing Your Perfect Wood Floor



**Parquet** Herringbone & Chevron Floors



**Plank** Single Strip Hardwood & Laminate



Wall Wooden And Concrete Cladding



**V4** Accessories A Selection Of Installation Essentials

## Product Icons

These icons will help you decide at a glance if a floor is right for your requirements.



**UV Lacquer Finish** 



Natural Oil Finish



**UV Oil Finish** 



Hardwax Oil Finish



Unfinished **Requires Finishing** 



Laminate Wear Rating



Suitable For Under Floor Heating



PVAC Adhesive To Fix T&G



Floated Installation On Underlay





**Direct Fixed With Secret Nails** 



**Direct Fixed With Adhesive** 



Micro-Bevelled On 4 Sides



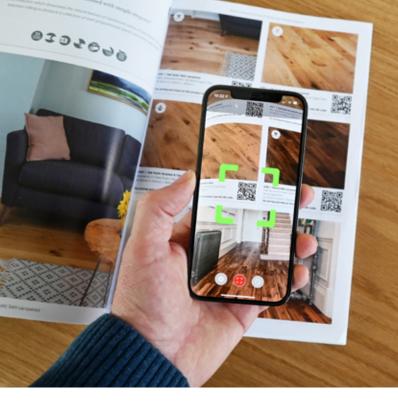
**Tongue & Groove Fitting** 



**Lock System Fitting** 



Domestic Use Guarantee



# New Interactive Brochure

Each product in this brochure has a unique QR Code linking directly to our website.

Using the camera on your smart phone or tablet device you can scan the QR codes for instant access to the latest guide prices, product images, case studies and much more...

# Find Your Perfect Wood Floor Spring 2021

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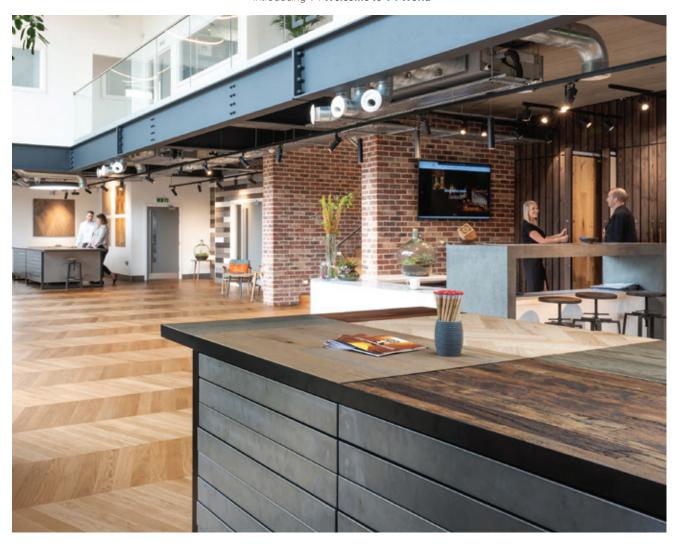
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## Discover your perfect wood floor and more at V4 World

Book your visit now at v4woodflooring.co.uk/showroom

Open Monday to Saturday and situated at V4 Wood Flooring's Surrey HQ in Horsell, this purpose built design centre includes 300 sqm of display floors and over 500 large format samples which include plank, herringbone, chevron, reclaimed and bespoke wood floors.

Along with wooden wall cladding solutions and colour matching solid oak dining tables the space houses the full collection of concrete wall panels from Concreate®.

Visitors are taken on a journey of creative exploration, uncovering new and innovative surface solutions, designed to complement and satisfy any interior brief, whether it is commercial or residential in scale.





# Sustainability

# Wood Flooring, A Good Choice For The Environment

V4 Wood Flooring are committed to sustainability and are always looking for new ways to lessen the impact the flooring industry has on the environment.

#### **Less Is More**

Over six years ago V4 made the bold decision to remove solid hardwood planks from the Collection, replacing this range with more floors which have a solid hardwood lamella (top layer) backed by engineered bases made from fast growing spruce, poplar and birch timbers. By doing this the yield from a single tree is increased by up to 60%, meaning fewer slow growing trees are used. This is key as the popularity of hardwood flooring continues to increase globally.

#### **Re-Forestation**

It is a common misconception that hardwood flooring is a cause of deforestation. Our timber is only sourced from well managed and sustainable purpose farmed forests. This means that only mature trees are selected for harvest. For each one of these trees felled several more fast growing saplings are planted for the next generation.

### **Wood Flooring Is A Choice For Life**

Unlike deforestation where the trees are burnt and the harmful carbon is released into the atmosphere, the trees harvested for our wood flooring are processed and installed into our living, working and leisure spaces. In this way the carbon absorbed by the tree never escapes into the atmosphere. Once installed unlike many other

products on the market, there shouldn't be any necessity to change or renew. Wood flooring can be kept clean easily, and well maintained it will last a lifetime. Instead of being replaced a worn floor can be eventually refinished and rejuvenated.

#### **Responsibly Sourced Timber**

V4 is proud to be FSC® and PEFC® certified. All V4 Wood Flooring products are produced in FSC® certified factories and comply fully with the European Timber Regulations. Look out for the logos on certified products.



All V4 Wood Flooring® products comply fully with the European Timber Regulation



V4 Wood Flooring® is FSC® certified. Look for the logo on certified products



V4 Wood Flooring® is PEFC® certified, look for the logo on certified products

# **Choosing Your Floor**

All of our wood floors are engineered or laminate. Engineered floors have a top layer which is milled from solid hardwood, this layer is bonded to a base layer of a mixture of faster growing timber. The result is a stable construction which can be installed in most interior spaces and on just about any type of subfloor including over under floor heating. Laminate floors are have a durable printed surface backed onto a high density wood fibre board. At V4 we decided to stop producing purely solid floors on mass because it is wasteful and not a sustainable use of hardwood, and there is no discernible difference between a well engineered floor and a solid floor.



#### Plank

Plank or one strip floors are available in many different widths and lengths and are usually bevel edged to emphasise each board. Engineered Planks can be installed as floated or fully bonded floors.



#### Herringbone

Usually fitted with left and right blocks to form the distinctive herringbone pattern, the V4 Zigzag range has universal blocks which can be used to make different patterns. Installation is fully bonded.



#### Chevron

Otherwise known as French and Hungarian Herringbone, the header joints are angled at 45 or 22.5 degrees to form the distinctive chevron pattern. Installation is fully bonded to the subfloor.



#### **Laminate Flooring**

Our laminate floors are made of the highest quality high density softwood fibre board. The wooden surface is imprinted with images of real hardwood floors and given a tough textured coating which looks and feels like natural wood flooring.

## **Choosing The Right Finish**

All our floors are finished to the highest level to suit the type of surface. Choosing the right finish for your needs is an important factor in choosing your perfect floor. Each finish has distinctive characteristics and may need varying degrees of care and maintenance.



#### UV Oil

Coats of Danish oil are buffed into the top layer and cured under UV light.

Finish: A satin sheen is added to the oiled surface of the wood.

**Usage:** Perfect for living rooms and bedrooms. In kitchens and dining rooms extra maintenance is recommended.

**Care:** Use a pH neutral spray cleaner for regular cleaning. Avoid scratches by minimizing surface dust and grit. Use felt pads to protect from furniture. Remove any spillages quickly.

**Maintenance:** Initial application of Ciranova Maintenance oil after installation with periodic application thereafter which will depend on usage.



#### **Natural Oil**

Coats of oil are applied and machine buffed into the top layer, impregnating the surface.

**Finish:** The most natural finish of any, creating a deep lustre whilst maintaining the visible and tactile surface of the wood.

Usage: Perfect for living rooms and bedrooms.

**Care:** Use a pH neutral spray cleaner for regular cleaning. Avoid scratches by minimizing surface dust and grit. Use felt pads to protect from furniture. Remove any spillages quickly.

**Maintenance:** Initial application of Ciranova Maintenance oil after installation with periodic application thereafter which will depend on usage.



#### **Hardwax Oil**

Coats of hardwax oil are buffed into the top layer. The high solid oil oxidises to form a wax surface.

Finish: A rich, smooth and durable surface.

**Usage:** Perfect for living rooms and bedrooms. In kitchens and dining rooms extra maintenance is recommended.

**Care:** Use a pH neutral spray cleaner for regular cleaning. Avoid scratches by minimizing surface dust and grit. Use felt pads to protect from furniture. Remove any spillages quickly.

**Maintenance:** Initial application of Ciranova Maintenance oil after installation with periodic application thereafter which will depend on usage.



#### Lacque

The top layer is spray coated with multiple coats of primer and then up to eight coats of durable UV cured lacquer.

**Finish:** A smooth, hard wearing and low maintenance film formed surface which enhances the natural grain and beauty of the wood.

**Usage:** Ideal for kitchens and dining rooms where there is high risk of food and drink spills.

**Care:** Use a pH neutral spray cleaner for regular cleaning. Avoid scratches by minimizing surface dust and grit. Use felt pads to protect from furniture. Remove any spillages quickly.

**Maintenance:** After long term use can be lightly sanded to key the lacquered surface so that an extra coat of lacquer can then be applied.

# **Making The Grade**

The grading process of timbers can be a complicated topic. In simplistic terms, the grades of timber that display fewer knots and less natural detail tend to be taken from the more central parts of the tree trunk [bole]. Although far more natural detail will be visually evident, it is extremely unlikely that a rustic grade will consist of lesser quality timber than those referred to as being prime or select. The decision is mostly an aesthetic one. Please contact the V4 Design Team for more information.



#### **AB Select/Nature Grade**

Planks are selected to give grain and colour variation. There can be a small amount of light sapwood around the edge of the board. Small sound knots and smaller filled knots also add to the natural effect.



#### **ABC Mixed Grade**

Popular in species such as walnut. This grade displays more variation in grain and colour with larger sound and filled knots with more sapwood well distributed. Expect small filled cracks and dark streaks.



#### **CD Rustic Grade**

More economical timber selection allows for more grain and colour variation with contrasting sapwood, large sound knots and more filled knots well distributed. Small filled cracks, end checks and dark streaks are also apparent.

## **Natural Wood Characteristics**

The woodworker is urged to reserve judgement on nature's irregularities. At the same time, we encourage our clients to formulate a very keen sense of what they do and do not find visually appealing. Whenever we have a natural material before us we need to be mindful of what can and cannot be 'controlled'. Please allow V4 Wood Flooring® to be your 'go to' experts and guide you through the natural beauty of wood.



#### **Knots & Fillers**

All rustic graded timber contains knots (the marks left by the growing branches of the tree) When a knot becomes unstable it is removed and replaced with either a traditional black or dark filler or a coloured filler to match a specific tone in the grain.



#### **Sapwood & Colour Variation**

Sapwood is wood cellular tissue which carried the water and minerals initially up the tree trunk. It is apparent in all but the most selected timber and is usually a contrasting lighter colour. This contrast can be further emphasized in timber which is smoked or fumed. Reactive staining can also highlight sap wood making it a striking, exciting feature of the floor.



#### **Medullary Rays**

Medullary rays carried nutrients radially to the trees branches and appear most obviously in quarter sawn timber but can also be seen in flat sawn timbers like oak. These rays can be a beautifully natural asset to a wood floor.



#### Splits, Checks & Shakes

Checks or shakes usually occur toward the end of a board and are a natural feature often caused as a tree is struck by lightning so sometimes referred to as storm cracks. These will be filled to make them stable. They are included in most rustic boards and can be installed or cut off depending on preference.

# **Choosing The Right Surface Structure**

The V4 Collection is comprised of many different finishes ranging from precision machined smooth sanding and modern staining processes to the hand rendered distressing and scraping done by skilled carpenters using traditional tools with centuries old techniques. Each process gives a board its individual characteristic.



#### Smooth

The surface is sanded flat. When this surface is oil finished the grain will be slightly raised giving slight texture, whereas lacquer will make it completely smooth to touch.



#### Brushed

A steel brush removes the soft grain from the surface layer creating a textured surface which enhances the beauty of the natural grain. This also allows for some interesting applications of colour.



#### **Bevel Edged**

Most floors have a bevel edge on four or two sides of the surface this is usually a 1-2 mm diagonal edge which helps distinguish the planks and adds character to the floor.



#### **Unfinished**

This is a surface that has been milled and sanded smooth and any knot holes or blemishes have been filled, but the surface has not been sealed with Lacquer or oil.



#### **Stained**

Stain is applied by rollers and buffed in to penetrate the top surface of the board and then sealed with either oil or lacquer, resulting in extra emphasis of the natural figure of the wood.



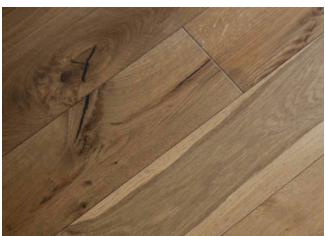
#### **Hand Scraped / Hand Planed**

This process can only be done by hand using traditional tools to scrape out the soft grain following the natural contour of the wood. The result is a gently undulating smooth surface.



#### **Embossed / Deep Brushed**

The soft grain is removed with up to 6 steel brushes each one with less intensity. The result is a deep textured grain.



#### **Smoked / Fumed**

Timber is stored in chambers and exposed to processes that darken and enrich the natural wood colours. This is ideal for designers where rich tonal variety is preferred.



#### **Cross Sawn**

Random saw marks are made across the grain adding extra texture to the surface in order to replicate floors of old. The result is a beautifully tactile wood floor.



#### Distressed

Various methods are used to give the wood an aged well used appearance also that of a board milled using rudimentary rustic tools. The skill is in making the distressing look natural.



# Parquet

Welcome to our collection of herringbone & chevron wood floors

Chevron and Zigzag herringbone floors are made from precision milled hardwood with engineered bases that allow them to be installed more easily than traditional solid blocks making them perfect for modern living. Natureffect® Parquet can even be installed as a floating floor.

## Chevron

## Precision engineered angled parquet strips

A modern take on the classic 17th Century French Herringbone style. Precision engineered oak parquet strips with a choice of two different angled header joints finished with natural hard wearing oxidative oil.

















CV101 Oak Natural

Brushed & Oiled Bevel Edged Rustic Oak Block W: 90mm D: 9/3mm L: 610mm



CV103 Smoked Oak

Brushed & Oiled Bevel Edged Smoked Rustic Oak Block. W: 90mm D: 9/3mm L: 610mm



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#### CV104 Seashell

Brushed & Colour Oiled Bevel Edged Rustic Oak Block. W: 90mm D: 10/4mm L: 610mm



CV105 Misty Grey

Brushed & Colour Oiled Bevel Edged Rustic Oak Block. W: 90mm D: 9/3mm L: 610mm

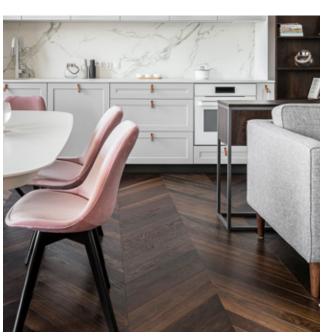




#### CV106 Thermo Oak

Brushed & Oiled Bevel Edged Thermo Treated Oak Block. W: 90mm D: 10/4mm L: 610mm





CV103 Smoked Oak

# **Zigzag Herringbone**

## Herringbone floors with a twist of modern

Zigzag Herringbone wood floors deliver modern parquet style floors with a precision milled engineered block. Universal tongue and grooved installation allows Zigzag block to be installed in many different patterns.



















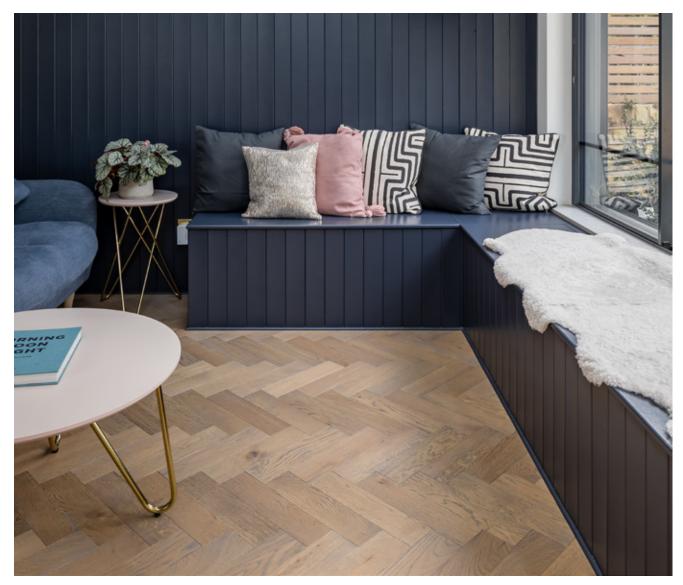














#### **ZB101** Frozen Umber

Brushed, Stained & Hardwax Oiled Rustic Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm



#### **ZB102** Nordic Beach

Brushed, Stained & Hardwax Oiled Rustic Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm





#### **ZB103** Silver Haze

Brushed, Stained & Hardwax Oiled Rustic Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm



#### **ZB105** Foundry Steel

Distressed, Stained & UV Oiled Rustic Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm

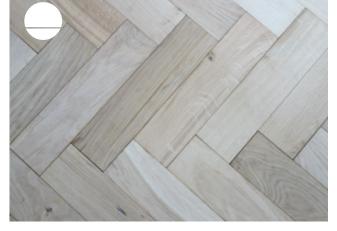




#### **ZB106** Tannery Brown

Distressed, Stained & UV Oiled Rustic Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm





#### **ZB107** Unfinished Oak

(Please enquire about bespoke finishing for this floor)

Smooth Sanded & Unfinished Rustic Oak Bevel Edged Block. FSC® Mixed. W 90mm D 15/4mm L 360mm





#### **ZB108** Natural Oak

Smooth Sanded & Hardwax Oiled Rustic Oak Bevel Edged Block. FSC® Mixed. W 90mm D 15/4mm L 360mm







#### **ZB109** Brushed & Lacquered Oak

Brushed & Matt Lacquered Rustic Oak Bevel Edged Block. FSC® Mixed, W 90mm D 15/4mm L 360mm

For pricing and more on this product scan this QR code:







#### **ZB201** Smoked Oak

Smoked, Brushed & UV Oiled Rustic Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm

For pricing and more on this product scan this QR code:





#### **ZB203** White Smoked Oak

Smoked, Brushed & White Hardwax Oiled Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm

For pricing and more on this product scan this QR code:







#### **ZB204** Shore Drift Oak

Brushed & Invisible lacquered Rustic Oak Bevel Edged Block. FSC® 100% Certified. W 90mm D 15/4mm L 360mm

For pricing and more on this product scan this QR code:



#### **ZB105** American Black Walnut

Smooth Sanded, UV Oiled Rustic Black Walnut Bevel Edged Block. W 90mm D 15/4mm L 360mm

For pricing and more on this product scan this QR code:





**ZB109** Brushed & Lacquered Oak



**ZB201** Smoked Oak

# **Natureffect® Parquet Laminate**

### Relief embossed herringbone laminate wood floors

Just like real wood. Imprinted and embossed with a natural textured grain on left and right fitting parquet wood blocks making it almost impossible to tell it apart from our solid oak herringbone floors. With AC6 rated surface for residential and commercial use. These floors are PEFC® certified.





















Register Embossed Bevel Edged Laminate Herringbone W 143mm D 12mm L 640mm





**NEHE51** Cumulus Oak

Register Embossed Bevel Edged Laminate Herringbone W 143mm D 12mm L 640mm





**NEHE52** Gorseland Oak

Register Embossed Bevel Edged Laminate Herringbone W 143mm D 12mm L 640mm



**NEHE53** North Star Oak

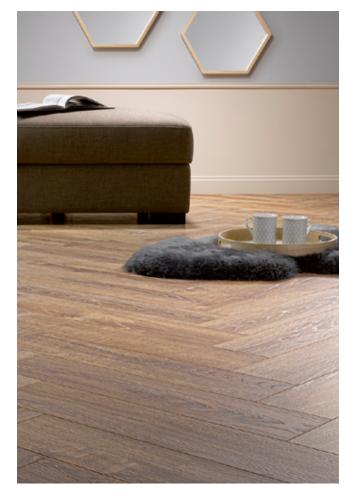
Register Embossed Bevel Edged Laminate Herringbone W 143mm D 12mm L 640mm







**NEHE50** Shortbread Oak



NEHE51 Cumulus Oak



NEHE52 Gorseland Oak

NEHE53 North Star Oak



# Plank

Explore our range of single strip engineered hardwood and laminate boards.

Available in different widths and lengths to suit your space with a unique selection of surfaces, finishes, natural tones and colours to complement any interior.

26 Plank **Alpine** 

# **Alpine**

## Hardwood floors finished with simple elegance

This is a collection which showcases the natural beauty of hardwood using simple finishes and quality precision milling to produce a collection of well proportioned planks and three strip boards.



















**A101 Oak Rustic Satin Lacquered**Satin Lacquered Rustic Oak Bevel Edged Plank.
W 150mm D 15/4mm L 1900mm



**A103 Oak Rustic Brushed & Lacquered**Brushed & Matt Lacquered Rustic Oak Bevel Edged Plank.
W 150mm D 15/4mm L 1900mm



27



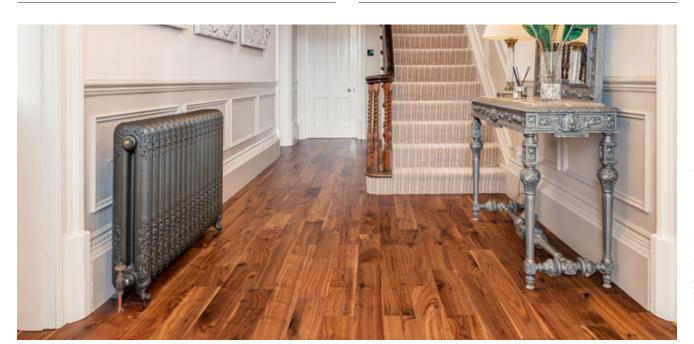
**A104** Oak Rustic Brushed & Oiled Brushed & UV Oiled Rustic Oak Bevel Edged Plank. W 150mm D 15/4mm L 1900mm



A106 Walnut Matt Lacquered

Matt Lacquered Mixed Grade American Black Walnut
Bevel Edged Plank. W 127mm D 14/4mm L Random mm





28 Plank **Alpine** 

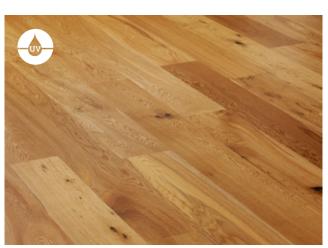


A110 Oak Rustic Matt Lacquered Matt Lacquered Rustic Oak Bevelled Plank. W 190mm D 15/4mm L 1900mm



A111 Oak Rustic Brushed & Lacquered Brushed & Matt Lacquered Rustic Oak Bevelled Plank. W 190mm D 15/4mm L 1900mm





A112 Oak Rustic Oiled UV Oiled Rustic Oak Bevelled Plank. W 190mm D 15/4mm L 1900mm



A116 Oak Rustic Unfinished (Please enquire about bespoke finishing for this floor)
Smooth Sanded, Unfinished FSC® Mixed Rustic Oak Bevelled







Plank **Alpine** 

29



# **Alpine Lock**

## Long oak boards which simply lock into place

Beautifully crafted oak boards hard wearing natural and coloured lacquers applied to create boards with a distinctive grain and deep lustre, all this with a 5Gc glue-less locking system for simple installation.

















#### **AL101** Brushed Oak

Brushed & Matt Lacquered Rustic Bevel Edged Oak Plank. W 180mm D 14/2.5mm L 2200mm



Scan QR Code

#### AL102 Jetsam Oak

Brushed, Stained & Matt Lacquered Rustic Bevel Edged Oak Plank. W 180mm D 14/2.5mm L 2200mm





1 20 11 1



#### AL103 Fjordic Shore

Brushed, Stained & Matt Lacquered Rustic Bevel Edged Oak Plank. W 180mm D 14/2.5mm L 2200mm



#### AL104 Silver Sands

Brushed, Stained & Matt Lacquered Rustic Bevel Edged Oak Plank. W 180mm D 14/2.5mm L 2200mm



Scan QR Code



#### A305 Oak Rustic Three Strip

Smooth Sanded Lacquered Rustic Oak Three Strip (without bevel edge). W 207mm D 14/2.5mm L 2200mm





32 Plank **Deco** 

## Deco

## Beautifully crafted coloured floors

The Deco Collection comprises four special colours created with a combination of traditional colouring techniques. The oak top layer is lightly brushed to form a relief of the natural grain. Lye is then hand applied to the oak surface which reacts with the natural acids in the wood and bleaches the surface preventing the oak from discolouring. The result is a textured surface to which layers of colour oil are applied to create boards with a distinctive grain and deep lustre. These floors are FSC® 100% Certified.







33







#### DC101 Frozen Umber

Brushed, Wood Lye Stained & Colour Hardwax Oiled Rustic Oak Bevel Edged Plank.

W 190mm D 15/4mm L 1900mm





DC104 Nordic Beach

Brushed, Wood Lye Stained & Colour Hardwax Oiled Rustic Oak Bevel Edged Plank.

W 190mm D 15/4mm L 1900mm







#### DC105 Silver Haze

Brushed, Wood Lye Stained & Colour Hardwax Oiled Rustic Oak Bevel Edged Plank. W 190mm D 15/4mm L 1900mm







# Eiger

## Combining natural beauty with unrivalled strength & stability

The Eiger Collection was born from the idea of creating engineered wood flooring that gives the same robust feel as solid wood floors. The planks are made from a thick wear layer of European Oak.





















#### EC101 Oak Rustic Matt Lacquered

Smooth Sanded & Matt Lacquered Rustic Oak Bevel Edged Plank. W 190mm D 18/4mm L 1900mm



#### EC102 Oak Rustic Oiled

Smooth Sanded & Hardwax Oiled Rustic Oak Bevel Edged Plank. W 190mm D 18/4mm L 1900mm

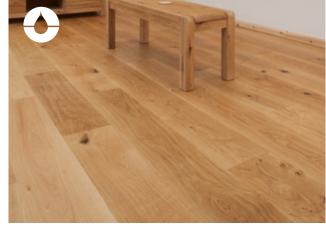


Plank **Eiger** 



EC103 Oak Brushed & Oiled

Brushed & Hardwax Oiled Rustic Oak Bevel Edged Plank. W 190mm D 18/4mm L 1900mm



EG104 Eiger Grand Oak Rustic Oiled

Smooth Sanded & Natural Oiled Rustic Oak Bevel Edged Plank. W 240mm D 21/6mm L 2200mm



35





E125 Eiger Petit Oak Rustic Satin Lacquered

Satin Lacquered Rustic Oak Bevel Edged Plank. W 125mm D 18/5mm L (Random) 300-1500mm



EP101 Eiger Petit Oak Brushed & Oiled

Brushed & UV Oiled Rustic Oak Bevel Edged Plank. W 150mm D 18/5mm L (Random) 300-1500mm



Scan QR Code



EP103 Eiger Petit Golden Stained Oak

Brushed, Stained & UV Oiled Rustic Oak Bevel Edged Plank. W 125mm D 18/5mm L (Random) 300-1500mm



EP104 Eiger Petit Grey Stained Oak

Brushed Grey Stained & Lacquered Rustic Oak Edged Plank. W 150mm D 18/5mm L (Random) 300-1500mm



36 Plank Heritage

## Heritage

## Italian made and hand finished in England

A collection of engineered solid hardwood floors designed with a colour palette inspired by walks through our ancient English woodlands. These unique FSC® Mixed Certified oak boards are finished in the UK using a mixture of age-old and modern techniques that include fuming and reactive stain application. The natural tannins in the oak are drawn out to alter the base colour of the timber. Rich hardwax colour oils are then applied. The resulting character filled floors have a rich depth of natural colour with a beautiful, hard wearing surface that is easy to live on.







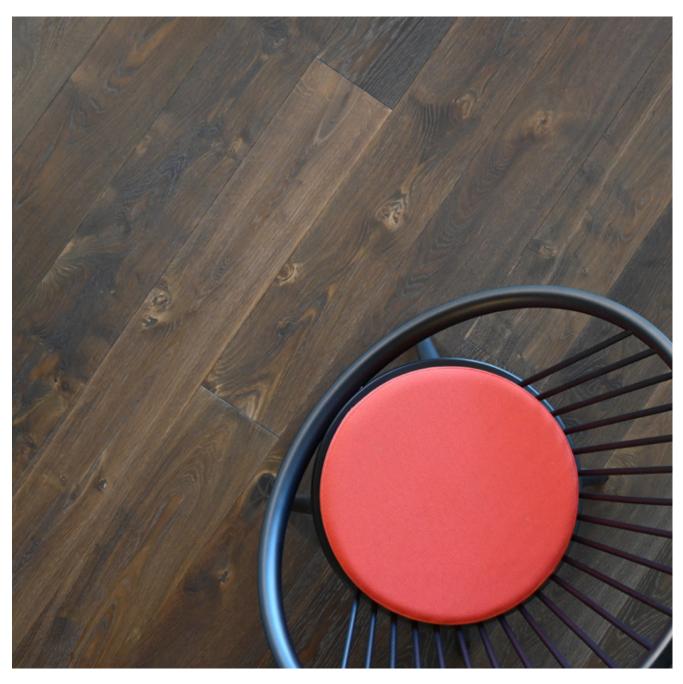












Plank **Heritage** 



#### HR101 Sherwood

Brushed, Stained & Hardwax Oiled Bevel Edged Rustic Oak Plank. W 192mm D 15/4mm L 2350mm

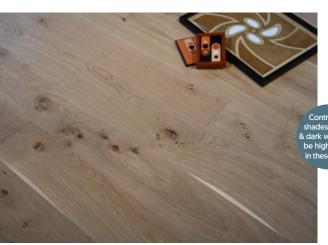


#### HR102 Maulden

Brushed, Stained & Hardwax Oiled Bevel Edged Rustic Oak Plank. W 192mm D 15/4mm L 2350mm



37



#### HR103 Ashridge Smoked, Brushed, Stained & Hardwax Oiled Bevel Edged Rustic Oak Plank. W 192mm D 15/4mm L 2350mm



#### HR104 Wychwood

Brushed & Reactive Stained Hardwax Oiled Bevel Edged Rustic Oak Plank. W 192mm D 15/4mm L 2350mm





#### HR105 Deepdale

Brushed & Reactive Stained Hardwax Oiled Bevel Edged Rustic Oak Plank. W 192mm D 15/4mm L 2350mm



#### HR106 Wayland

Brushed & Reactive Stained Hardwax Oiled Bevel Edged Rustic Oak Plank. W 192mm D 15/4mm L 2350mm



38 Plank Home

## Home

## Coloured oak floors ideal for busy family lifestyles

Home features beautiful, generously sized wide oak planks, designed with busy family lifestyles in mind. Created to offer the latest contemporary muted oak tones, the floors feature a hard wearing surface formed from coats of natural lacquer that make them ultra durable to stand up to busy home life.





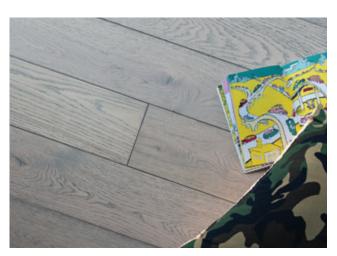












#### **HC101** Petworth

Brushed, Stained & Matt Lacquered Rustic Oak Bevel Edged Plank. W 190mm D 14/3mm L 1900mm





#### HC102 Abinger

Brushed, Stained & Matt Lacquered Rustic Oak Bevel Edged Plank. W 190mm D 14/3mm L 1900mm





#### HC103 Shackleford

Brushed, Stained & Matt Lacquered Rustic Oak Bevel Edged Plank. W 190mm D 14/3mm L 1900mm



#### HC104 Coldharbour

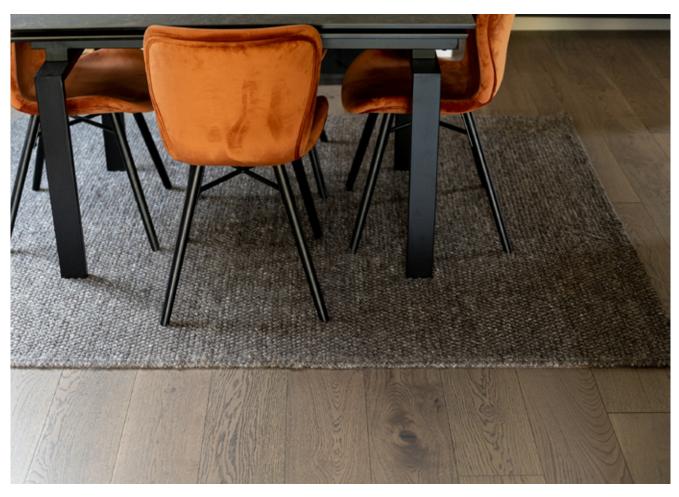
Brushed, Stained & Matt Lacquered Rustic Oak Bevel Edged Plank. W 190mm D 14/3mm L 1900mm



Plank **Home** 39



HC102 Abinger



HC104 Coldharbour

Plank **Urban Nature** 

## **Urban Nature**

## Inspired by cityscapes reclaimed by nature

The Urban Nature Collection features rich textured oak surfaces, inspired by cityscapes reclaimed by nature. Hand finished techniques are used to create high quality wood floors and the collection includes distressed, weathered, aged and contemporary styles. These floors are FSC® 100% Certified.





















#### **UN101** Foundry Steel

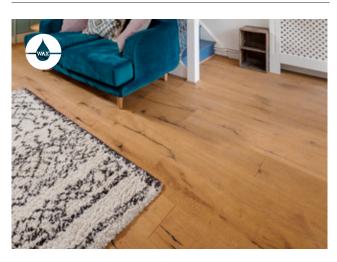
Distressed, Cross Sawn, Stained & UV Oiled Rustic Oak Bevel Edged Plank. W 190mm D 15/4mm L 1900mm



#### UN102 Wharf Grey

Brushed, Stained & UV Oiled Rustic Oak Bevel Edged Plank. W 190mm D 15/4mm L 1900mm





#### **UN103** Weathered Beam

Embossed, Cracked & Open Fill, Stained & Hardwax Oiled Rustic Oak Bevel Edged Plank. W 190mm D 15/4mm L 1900mm



#### **UN104** Fired Brick

Distressed, Cross Sawn, Stained & UV Oiled Rustic Oak Bevel Edged Plank. W 190mm D 15/4mm L 1900mm





#### **UN105** Tannery Brown

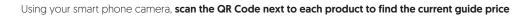
Distressed, Cross Sawn, Stained & UV Oiled Rustic Oak Bevel Edged Plank. W 190mm D 15/4mm L 1900mm



#### UN106 Limehouse White

Embossed, Cracked & Open Fill, Stained & Hardwax Oiled Rustic Oak Bevel Edged Plank. W 190mm D 15/4mm L 1900mm





Plank Vittoria

## **Vittoria**

## The contract range of flooring Ideal for any project

Our Vittoria engineered wood floors are classic oak floors with modern rustic charm. Available in two plank widths, Vittoria oak floors offer great value. They are finished to a high specification using UV cured natural oils for a natural and durable top surface finish full of oak character.



















VIT102 Oak Rustic Oiled 150 Smooth Sanded & UV Oiled Rustic Oak Bevel Edged Plank. W 150mm D 14/3mm L 300-1200mm





VIT107 Oak Rustic Oiled 190 Smooth Sanded & UV Oiled Rustic Oak Bevel Edged Plank. W 190mm D 14/3mm L 300-1200mm





VIT108 Oak Smoked Rustic Brushed & Oiled Smoked Brushed & UV Oiled Rustic Oak Bevel Edged Plank. W 190mm D 14/3mm L 300-1200mm



VIT109 Oak Grey Rustic Brushed & Oiled Brushed & UV Colour Oiled Rustic Oak Bevel Edged Plank. W 190mm D 14/3mm L 300-1200mm



Plank **Vittoria** 43



VIT107 Oak Rustic Oiled



VIT108 Oak Smoked Rustic Brushed & Oiled

## **Natureffect®**

#### Laminate Wood Plank

Quality Laminate floors with high density wood core and glueless locking installation for interior use. Imprinted with a natural textured grain that is warm and tactile under barefoot, this durable and unique surface is the perfect rendition of a real timber floor. Perfect for everyday use in your home.

















**NE23** Cairn Stone Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 194mm x D 8mm x L 1286mm



NE24 Wheaten Tan Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 194mm x D 8mm x L 1286mm





**NE27** Hay Bluff Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 194mm x D 8mm x L 1286mm





**NE28** Bracken Brown Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 194mm x D 8mm x L 1286mm



NE31 Silent Pool Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 194mm x D 8mm x L 1286mm



NE32 Sun Washed Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 194mm x D 8mm x L 1286mm



## Natureffect® Aqualock

## Laminate wood planks with added moisture protection

Now introducing Aqualock offering six brand new décors with a water-resistant locking mechanism certified and tested to withstand water ingression for unto 36 hours. This makes for an ideal flooring solution for a busy family home where accidental spills can be mopped up with the added confidence that the floor has not been damaged. Imprinted with a natural textured grain that is warm and tactile under barefoot, this durable and unique surface is the perfect rendition of a real timber floor. Perfect for everyday use in your home.

















NAL51 Fenland Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 192mm x D 8mm x L 1285mm



NAL52 Hammer Beam Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 192mm x D 8mm x L 1285mm





NAL53 Indian Summer Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 192mm x D 8mm x L 1285mm





NAL54 Granary Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 192mm x D 8mm x L 1285mm



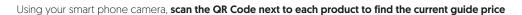


NAL55 Silvered Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 192mm x D 8mm x L 1285mm



NAL56 Cromer Sands Oak Rustic Brushed Oak Effect Bevel Edged Locking Plank. W 192mm x D 8mm x L 1285mm





## **Natureffect® XXL Laminate**

## Extra large laminate wood floors with ultra realistic grain texture

Registered Embossing Follows The Contours Of The Natural Grain, Just Like Real Wood. Natureffect® XXL Laminate Floors are imprinted and embossed with natural textured grain on extra large planks making it almost impossible to tell it apart from our solid oak floors. The ultra tough PU coating is AC5 rated for residential and commercial use.

















**NEXL38** Beach House



#### **NEXL33** Arctic Sky

Relief Embossed Nature Grade Stained Oak Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm





#### **NEXL34** Burnished Elm

Relief Embossed Rustic Aged Elm Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm





**NEXL37** Golden Fall

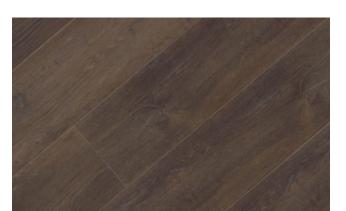
Relief Embossed Fumed Rustic Oak Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm



**NEXL38** Beach House

Relief Embossed Bleached Rustic Oak Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm





#### **NEXL40** Inglenook Hearth

Relief Embossed Fumed Rustic Oak Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm



**NEXL41** Centuried Oak

Relief Embossed Weathered Rustic Oak Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm





#### **NEXL42** Tintagel

Relief Embossed Distressed Rustic Oak Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm



NEXL43 Bell Stone Tor

Relief Embossed Distressed Rustic Oak Effect Bevel Edged Locking Plank. W 243mm D 12mm L 2175mm



## **Vestige Reclaimed**

## Oak steeped in history

Engineered boards made from oak floor boards, beams, posts and trusses salvaged from ancient agricultural buildings in the forgotten rural enclaves of Eastern Europe. Oak timber is selected and sawn into thick rough hewn top layers some showing the wear of decades whilst others are internal slices with deep stained markings that only come with the grain of aged timber.



















VR101 Grange Gable Reclaimed Oak Plank



#### VR101 Grange Gable

Sliced From Ancient Oak Beams With Visible Saw & Plane Markings & Finished With Hardwax Oil. Plank W 60/80/100mm x D 15/4mm x L(Random)mm

For pricing and more on this product scan this QR code:



#### VR102 Granary Grey

Sliced From Ancient Oak Beams With Visible Saw & Plane Markings Grey Stained & Finished With Hardwax Oil. Plank W 60/80/100mm x D 15/4mm x L(Random)mm

For pricing and more on this product scan this QR code:





#### VR103 Hayloft Beam

Sliced From Ancient Oak Beams Including The Ancient Worn Surface Finished With Hardwax Oil. Plank W 60/80/100mm x D 15/4mm x L(Random)mm

For pricing and more on this product scan this QR code:



#### VR104 Blackened Hearth Herringbone

Sliced From Ancient Oak Beams With Visible Saw & Plane Markings Finished With Hardwax Oil. Herringbone W 100mm x D 15/4mm x L 540mm

For pricing and more on this product scan this QR code:



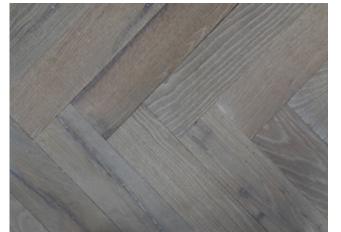


#### VR105 Grange Gable Herringbone

Sliced From Ancient Oak Beams With Visible Saw & Plane Markings Finished With Hardwax Oil. Herringbone W 100mm x D 15/4mm x L 540mm

For pricing and more on this product scan this QR code:





#### VR106 Granary Grey Herringbone

Sliced From Ancient Oak Beams With Visible Saw & Plane Markings & Finished With Hardwax Oil. Herringbone. W 100mm x D 15/4mm x L 540mm





# Wall

Create architectural spaces with our easy-to-install wooden and concrete claddings

With 3D thick cut reclaimed timber, innovative self adhesive pine boards and our revolutionary new way to include concrete as a feature surface in your home we have plenty of design ideas for your vertical surfaces.

## **Panneau**

## Reclaimed wood cladding

Make a feature of your walls with the Panneau wooden wall panel collection. Made from reclaimed and recycled woods the decorative wall panels are available in a range of colours and patterns, bringing the natural beauty and texture of real wood to easy-to-install feature wall panels.

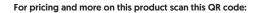






#### PL4 Cracked Oak

'Off-cut' strips of cured European oak which are split and cracked to form this rough hewn surface.





#### PL6 Cask

Ancient wine barrels are dismantled and recycled for this amazing surface.

For pricing and more on this product scan this QR code:





#### PL20 Reclaim

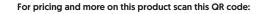
Reclaimed chestnut from dusty old agricultural buildings. The rough sawn pieces are interspersed with carved sections of architrave.

For pricing and more on this product scan this QR code:



#### **PL24** Torched Pine

Hand selected off-cut pieces of pine are flamed to produce a distinctive scorched surface which accentuates the natural grain.







#### PL29 Black Walnut

Made from randomised black high density wooden blocks faced with a fine grade American Black Walnut.

For pricing and more on this product scan this QR code:





#### PL51 Artisan

Thermo treated chunks of Eucalyptus wood are given a deep burnished earth tone, accentuated by the split rough surface.



## Panneau Peel & Stick

## Beautifully simple solid wood walls

Easy-to-install solid wood wall panels can be cut to any size or installed straight from the box with unrivalled simplicity. These versatile pine planks come in a range of colours and finishes which can be installed together to create stand-out feature walls in just about any interior space.







**PS1D Distressed Dark Grey** American Pine Planks with Self Adhesive Backing. W 128mm D 4.75mm L 1180 mm

For pricing and more on this product scan this QR code:





PS2 Light Grey American Pine Planks with Self Adhesive Backing. W 128mm D 4.75mm L 1180 mm



For pricing and more on this product scan this QR code:

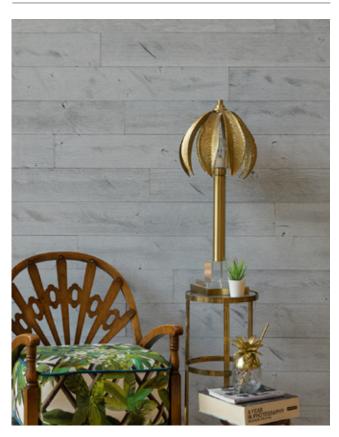




American Pine Planks with Self Adhesive Backing. W 128mm D 4.75mm L 1180 mm



For pricing and more on this product scan this QR code:



American Pine Planks with Self Adhesive Backing. W 128mm D 4.75mm L 1180 mm



**PS5D Distressed Light Brown** American Pine Planks with Self Adhesive Backing. W 128mm D 4.75mm L 1180 mm





For pricing and more on this product scan this QR code:

## **Concreate®**

#### Concrete Innovation

Concreate® – lightweight wall panels offering a simple, more sustainable alternative to traditional polished concrete. Large format natural fibre cement wall panels are ready for simple installation in just about any interior space. Concreate is made from a sustainable form of mineral cement which is air cured to form a distinctive natural patina and each panel is unique. Concreate is simple to install, transforming interior spaces quickly, using less material than most conventional heavy polished concrete solutions.



Wall Concreate®



CW101 Natural Grey Micro Cement Oiled Wall Panel W 600mm D 4mm L 1200mm



For pricing and more on this product scan this QR code:

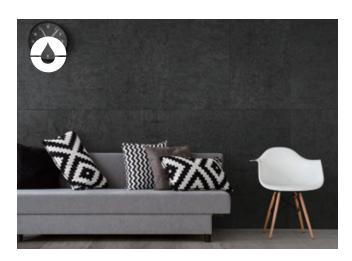


CW301 Mineral Sand Textured Micro Cement Lacquered Wall Panel W 600mm D 4mm L 1200mm



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For pricing and more on this product scan this QR code:



CW107 Titanium Black Micro Cement Oiled Wall Panel W 600mm D 4mm L 1200mm



For pricing and more on this product scan this QR code:





CW306 Metallic Mineral Copper Textured Micro Cement Lacquered Wall Panel W 600mm D 4mm L 1200mm



For pricing and more on this product scan this QR code:



CW108 Metal Grey Micro Cement Oiled Wall Panel W 600mm D 4mm L 1200mm



CW309 Moss Green Textured Micro Cement Lacquered Wall Panel W 600mm D 4mm L 1200mm



## V4 Accessories

## Matching Oak Profiles

Complete your installation with our range of profile bars, beading, nosing, adhesives and underlay. Here are just some of the accessories we offer, for a full range visit our website or ask your V4 Approved Supplier for more information.





Solid Oak Ramp Edge
A solid hardwood profile, fixed to the sub floor which allows for expansion where there is a transition in floor level



A solid hardwood profile, fixed to the sub floor to cover an expansion gap between two sections of hardwood flooring.



Solid Oak Square Edge
A solid hardwood edging profile fixed to the sub
floor to allow for expansion where a floor meets an
obstruction such as a wall or fire hearth.



**Solid Oak Wood-To-Carpet/ Wood-To-Tile**A solid hardwood profile fixed to the sub floor to allow for expansion where there is transition from wood floor to carpet or tiled surface.



Solid Oak Flush Fit Stair Nose
A solid hardwood profile designed to give a hard wearing edge to a step. Tongue & Grooved to connect into V4 Wood Flooring.

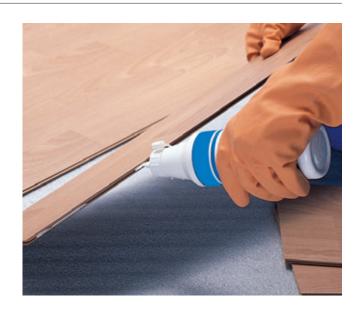


**Scotia Beading**Edging strip to cover expansion gap around the edge of a room.

## V4 Accessories

## Installation Essentials

We supply all the essential accessories needed for the perfect flooring installation. From underlays and PVAC adhesive used for floated installation, to advanced flexible adhesives and sub floor preparation for fully bonded floors we have it all the information.





#### Wood's Good® Ecogold

Designed to support and cushion wood flooring this amazing underlay is made from recycled car tyres. The insulating gold foil vapour barrier protects against the possibility of rising moisture.



#### **Wood's Good® Timbermax UFH**

This lightweight underlay provides support and cushions the floor whilst its perforated foam gives optimum performance with underfloor heating. Includes Vapour barrier.



#### Mapei Adhesive D3 PVAC

Solvent-free, water-resistant vinyl adhesive for floating floors in pre-finishes, wood or rigid, melamine and laminated amino-plastic.



#### **ULTRABOND ECO S940 1K**

Solvent-free, silylated polymer-based adhesive with very low VOC emission level for bonding solid wooden floors or pre-finished multi-layered wooden floors of all types and formats.



#### Mapei Ultraplan Renovation Screed

Fibre reinforced self levelling compound, designed for use in the refurbishment of existing floors in both commercial and domestic applications.



#### Mapeproof ESM (Liquid Damp Proofing)

Two-component, solvent-free, one or two coat pure epoxy resin, used as a moisture barrier on cement based substrates

## V4 Accessories

## Care & Maintenance Essentials

Well maintained hardwood floors will out last most other flooring surfaces, here is a selection of recommended products that make floor care simple.



#### Bona Spray Mop Kit

Bona premium floor mops are durable and easy to use. The Wood Floor Spray Mop enables you to clean and maintain your wood floor in a sweep.



#### **Bona Spray Kit Refills**

850 ml Refill bottles available in 3 varieties: Wood Floor Cleaner (for all wood floors); Oiled Floor Cleaner; and Laminate and Stone Floor Cleaner.



#### Bona Wood Floor Cleaner Large Refill

2.5 Lt Refill Bottle available in 3 varieties: Wood Floor Cleaner[for all wood floors]; Oiled Floor Cleaner; and Laminate and Stone Floor Cleaner.



#### Ciranova Oil Maintenance Kit

Contains easy application Clear Matt Maintenance Oil, Intensive Cleaner [used only before the oiling] and Flooring Soap Natural to clean and nourish oiled floors.



#### Ciranova Titan Hardwax Oil

Special hardwax oil suitable for finishing unfinished wood and refinishing natural oiled and hardwax oiled wooden floors. Good filling properties, very natural colour.



#### **Bona Lacquer Finishes**

Water based lacquers available in different sheens for finishing and refinishing and staining hardwood floors.

## Flooring Advice

## **How To Buy Your V4 Wood Flooring**

We work with a network of V4 approved, specialist flooring retailers and online flooring stores where you can visit showrooms to see large samples and get expert advice and competitive quotes to help you buy and install your perfect floor. Once your floor is ordered we will deliver it to your door ready for installation.

# Find your favourite products that meet your expectations

#### **Browse Our Website**

We recommend first browsing the product pages on our website. You can use the search filters to find styles and colours that suit your requirements. Each product page has images and information to help give an understanding of the product's characteristics. You will also find photo case studies on each product page and it's well worth taking a look at these as well. We take photographs in real homes of real installations.

#### **Compare Pricing**

Each product has a Guide Price to help you plan your budget, this price is just a guide and we recommend speaking to one of our V4 Approved Retailers for competitive quotes and special offers.

#### Choose A Floor That Works For You

We also recommend taking a look at the relevant support pages on our website which describe how different surfaces are maintained and cared for this may affect your decision process.

# See samples and visit your nearest showroom

#### **Order Free Samples**

Once you have found your favourite products make sure you order some free postal samples so you can touch and feel the wood, these samples are cuttings from stock and are a snapshot of the overall floor as of course every piece of wood is different. Most products will offer you a free sample which you can add to your sample basket. Some products do not offer free samples, instead we ask you to contact us so we can order a sample from the mill that produces that product.

#### **Visit You Nearest V4 Showroom**

At this point we recommend where possible that you should visit one of our nationwide approved V4 Retailers where you can see large format samples. Approved retailers will display most if not all of our products and will be able to help you chose with advice on installation and maintenance.

#### Visit Our Surrey Design Centre V4 World

If you would like to visit our V4 World design centre at our Surrey HQ, houses the entire collection in large format samples. Our expert team can guide you to your perfect floor. Once you have made your choice, we can introduce you to a retailer of installer who will supply and fit your floor. Our showroom is based in Woking, Surrey and is open Monday-Saturday, 10am-4pm. Book and appointment on our website.

# Order your floor with an approved retailer and we will deliver it directly to your home

#### **V4** Approved Retailers

You can find your nearest V4 Approved Retailers using our store locator, simply add you postcode and you they will be displayed on a map of your area with contact details. Find your nearest V4 Approved Retailers here. V4 Approved Retailers will be able to offer you competitive rates for supply and installation if required. They have expert installers and will be able to visit your home to measure and give you advice and an accurate quote, all free of charge.

#### **V4 Approved Retailers - Online Buying**

Most of our V4 Approved Retailers also sell online. If you have chosen your flooring and you have an experienced installer you can purchase online at any of our V4 Approved Online Retailers. Simply search for V4 Wood Flooring in your internet browser and look out for our V4 Approved Retailer Logo.

# Flooring Advice **Before Your Floor Arrives**

There are a few important checks to make if you want to begin installing right away.

#### **Complete All Wet Trades**

Wet trades MUST be complete and fully dried, this includes floor screeds and any plastering or rendering. It is important to carry out a relative humidity test or RH test.

#### **Complete Main Decorating**

Ideally all other work except some secondary decoration to skirting and architraves should be completed. This will help prevent any damage to the floor. Decorating dust and paint spills are one of the most common causes of damage to freshly laid wood floors, so where possible it is a good practice to complete and clean any sanding. Paint walls and ceilings and limit the risk of any paint spills. Skirting and architrave may have to be completed after the install and tape can be used to mask the floor. **Important:** Beware of leaving masking tape on the floor for longer than is necessary to complete each coat, tape should be removed between each coat and not left for longer than a day, this is especially important if the floors are heated. **Important:** Avoid covering the floor with non-breathable 'protective' sheeting, which if left on the floor, can cause condensation which in turn will damage the floor.

#### **Complete Kitchen Installation**

Where possible any heavy fixed furniture such as a kitchen unit should be installed prior to installing your wood floor. This is recommended for two reasons: **1.** The first being the most obvious that it will limit the risk of accidental damage to the floor caused during the kitchen installation. It is important not to cover the floor for extended periods; **2.** The second is to avoid 'pinning' the floor down. A heavy load can stop the floor from expanding and contracting evenly. At best this can cause the floor to gap at walls or creak, at worst it can cause the floor to fill an expansion gap and lift off the subfloor completely, even causing structural damage. Kitchen units can be installed first with kick boards adjusted and provisional gaps made in end panels and plinths to slide the floor underneath.

NOTE: If the floor is installed first it must be fully bonded with flexible adhesive to the subfloor. NEVER install a kitchen on a floated floor.

#### **Subfloor Check**

Most importantly the subfloor, the floor on which your flooring is being installed should be fully prepared. It must be structurally supportive and free from any defective movement so that footfall does not cause the floor to move. Exposed joists should be covered with load bearing plywood, OSB or flooring grade chipboard. Floorboards should be fully secured. Concrete screeds and levelling compounds must be fully cured and moisture checked. If levelling is required on a wooden suspended floor or floorboards, this can be achieved by relaying a suspended wooden floor and correcting levels under the

structural layer. Or in some cases a layer of flexible fibre based levelling compound may be added. If levelling is required for a screeded floor, raised areas can be removed and or levelling compound can be used. If the subfloor is a combination of screed and suspended floors then it should be equalised with the addition of a fully bonded layer of 6 - 21mm plywood. If it cannot be covered like this then a provision for expansion joints should be used where two different surfaces meet. Transition profiles can be used to separate the two areas of wood flooring.

#### **Underfloor Heating (UFH)**

If flooring is being installed over an underfloor heating system, then where possible the UFH should be within a screed or self levelling compound with direct contact to the floor via a flexible adhesive. DO NOT use the UFH system to accelerate a screed's drying time as this can lead to a weakness in the subfloor. The UFH system must be fully commissioned before installation and in use over a period of two weeks to test for any defects, leaks etc... The UFH system must be turned off 48hrs prior to the installation. **IMPORTANT: The surface of the installed wood floor must not exceed 27°C.** 

#### **Final Checks**

Importantly all these areas should be checked and tests should be carried out by the installer, RH reading should be taken and moisture checks made on the subfloor. [Visit v4woodflooring.co.uk for details.]

#### **Once Your Flooring Arrives**

Your flooring should be carefully placed in the room it is to be installed in. The packs can be very heavy and easily damaged. Stack the packs and leave in situ' for at least 72 hrs. The packs are not airtight and should not be opened during this time as the wood acclimates to your home or the site conditions. Once opened you may find that the planks can bow slightly and this is fairly common but should not cause an issue once they are installed in a random staggered pattern.

## Once Your Flooring Installation Is Complete

#### **Before You Use The Room**

Before moving furniture in you should allow 24 hrs for the floor to settle. If joints were bonded with PVAC adhesive for a floated installation or if the floor was fully bonded to the subfloor with an MS adhesive both will be fully cured in 24 hrs. If your floor was secret nailed to the subfloor or it was a floated click/locking floor it should still be left for 24 hrs.

#### **Commissioning Oiled Floors**

With all types of oiled floor it may be wise to commission the surface with a coat of maintenance oil. This is especially important for oiled floors in high traffic areas such as kitchens or rooms with outside doors. This coat is usually applied by buffing machine which will heat up the surface of the floor and redistribute the existing oils and waxes in the pores of the wood making it far easier to maintain in the future.

## Flooring Advice Floor Care Tips

The following tips will help you get the most from your wooden floors.

#### **Correct Ambient Conditions**

During the life of the floor ambient humidity must be maintained within the range of 45% to 65% RH and 18 to 24°C. This includes during periods when the property is unoccupied such as during holidays. Please note that high humidity may lead to warping and other issues, whilst excessive drying caused by high temperature &/or low humidity may lead to splits and warping. **Avoid rapid changes in temperature.** 

#### Oiled Or Lacquered?

It is important to understand what your wood floor is sealed with as it will affect the way you clean and maintain the surface. Lacquered or varnished floors will not need maintaining with oil but special care should be taken to avoid scratching as it can be more difficult to repair. Oiled floors will need periodic oil maintenance and should be commissioned with an extra coat of maintenance oil\* for areas of high traffic and areas where spills are more likely. **NOTE: Keep a record of your floor's finish.** 

#### **Regular Cleaning**

Daily/weekly cleaning consists of sweeping and vacuum cleaning. Sweep with a soft broom or dust-attracting flat head mop. When choosing a vacuum cleaner make sure it has a hard floor or parquet setting. Before you vacuum make sure this setting is selected and check the vacuum end for debris which could cause scratches. Floors can be periodically damp cleaned with an appropriate spray cleaning and mop pad or a well wrung out mop, avoiding use of excess moisture.

NEVER WET MOP OR STEAM CLEAN WOODEN FLOORS. All spills should be wiped up immediately with an absorbent kitchen towel. Avoid abrasive micro fibre cloths and wet wipes, which can react with the lacquer or oil and remove the finish.

#### **Using pH Balanced Cleaner**

Both lacquered and oiled finishes are semi permeable allowing the wood to breath. This means you should avoid using harsh chemical and abrasive cleaners on your hardwood or laminate wood floors. Many 'supermarket' brands claim to work well on all surfaces including wood floors but most should be avoided as they contain high acidic or caustic ingredients that will quick compromise the lacquered or oiled surface of your floor, destroying the water and stain resistant properties.

#### **Kitchen Floors**

Lacquered wood floors are a good choice for Kitchens as they provide a surface that is stain resistant without the need for regular maintenance. Alternatively oiled wood floors also perform well in kitchens but should always have an extra coat of maintenance oil applied after installation. This commissioning coat is buffed into the surface after installation and ensures that the oil is evenly redistributed in the wood's surface, it also adds a water resistant seal between the joints of each board.

#### **Clean Up Spills**

Avoid standing water or liquid. Wipe up any liquid spills quickly and never allow spills to stay on the surface for any length of time. If moisture ingresses into the surface of your floor it may cause lasting damage. Oil and oil fried food can react with oiled surfaces and should be wiped up directly.

#### **Foot Traffic**

When possible avoid wearing outside shoes especially if wet or muddy. Stiletto heels may damage wood floor finish and cause compression marks on some wood species, and are not recommended for use on wood floor. Avoid heavy work boots with abrasive soles and thick treads which can retain abrasive objects such as gravel stones. In areas of high foot traffic pay special attention to daily cleaning and where possible use protective rugs and matting.

#### **Entrance Mats**

Always have internal and external entrance matting at all entrances to the property; this will help prevent abrasive particles being carried onto the floor, and will extend the life of the floor finish.

#### **Protect From Furniture**

Use self-adhesive felt pads on flat furniture feet to protect the floor from excessive scratching, and use felt based castor cups under wheeled furniture. A purpose made polypropylene floor mat must be used below wheeled office chairs. Heavy scratching will break the surface causing damage to the timber by ingress of moisture from cleaning.

#### **Household Plants**

A) Take care when watering not to spill water around the base of any planter and avoid using metal trays as these can react with water and the natural tannins in oak to produce black watermarks.

B) A planter with soil soaked in water can cause the underside to be cold which can lead to condensation, so it is a good idea to use protective non-reactive plastic mats beneath pots and trays.

#### Sunshine

Wood is a natural material and is affected by UV light. Oak will mellow and become darker and richer in tone. Each species will react in different ways to UV light. In rooms with large windows, especially those which are south facing, special care should be taken to reposition furniture and rugs to ensure an even colour across the floor.

#### **Pet Care**

A) Keep pets' claws well trimmed to avoid scratches and protect areas where they sleep and feed to avoid damage from moisture and spills.

B) Always protect flooring around your pet's food and water bowls from spills and standing water.

#### **Protection Whilst Decorating**

A) When protecting your floor, where possible **avoid covering with plastic sheeting** or any material which does not breathe as it can form condensation. Instead use card or fabric dust sheeting. B) When using masking tape to paint round architrave and skirting, **DO NOT leave tape on the floor** longer than it takes to paint each coat. If left for more than a couple of hours, tape adhesive can react with the floor finish causing damage.

C) If paint is spilled remember that cleaning fluids may damage the floor so avoid if possible, instead use mild soap and a nylon brush to work away the paint.

